

# 2011-13 Strategic Objective #1

## Quality of Life

Individuals with disabilities are having good lives.

### Goal #1

PRACL is known and has influence in Powell River and beyond.

- All employees and Board members involved in ensuring PRACL is known in community

### Measurement

Annual audit of minutes of program meetings, program council meetings, Board meetings, Interservices meetings Manager meetings. Minutes show record of community involvement. Posters, newspaper stories, open houses show evidence of community engagement.

### Who to do

Program Directors & Executive Director

### Goal #2

Maintain the safety and security of the people we support while improving their quality of life

- Develop personal networks
- Annual review of safety plans are completed
- Individual Service Plans are updated bi-annually
- Quarterly reports show progress on goals
- Annual updates to health care plans are done
- Monitor and review critical incidents
- Outcome measures show progress

1. Maintenance of personal networks. Set baseline tracking.
2. 100% of safety plans are reviewed annually
3. 100% of ISP are reviewed bi-annually
4. Quarterly reports identify & show completion or progress on 80% of goals
5. 100% of health care plans are updated annually.
6. 100% of critical Incidents are monitored& followed up. Review minutes.
7. Performance measures show success or continual improvement.

Executive Director & Program Directors , Program Managers